

How Will CARES Nominees Be Recognized?

All deserving **CARES nominees** will be recognized at the monthly Commander's Awards Ceremony by receiving a Certificate of Appreciation. Additionally, a group photo will be displayed on the "People Who Care" board.

The monthly **CARES Award Honoree** will receive:

1. Commander's Coin of Excellence.
2. Their name added onto the MEDDAC CARES Award Plaque.
3. Their photograph displayed on the "People Who Care" board and placed on the BJACH intranet website.
4. Parking space for one month.
5. GS civil service/NSPS recipients will be presented with an eight (8) hour time-off award to be used at the discretion of their supervisor.
6. Military recipients will be presented with a 3-day pass to be used at the discretion of their supervisor.
7. Recognition in the Guardian.

If you have any questions, please contact:
Department of Nursing: 337-531-3148



Bayne-Jones

Army Community Hospital

The goal of the CARES Customer Service Program is to facilitate a customer/patient friendly culture by always providing **Courteous, Attentive, Responsive, Enthusiastic Service!**

THE CARES AWARD

FOR OUTSTANDING STAFF

Nominate A BJACH Team Member
for
The CARES AWARD



The BJACH philosophy emphasizes that exceptional customer service is more than a philosophy or set of policies; it is an experience. It's about displaying **Courteous, Attentive, Responsive, Enthusiastic Service** to promote personal health for our customers and staff every day. Each staff member is expected to provide efficient, friendly service, creating a comfortable, welcoming environment for our customers and is responsible for creating an environment of teamwork and collaboration.

