Online refill instructions

Beginning on 1 January 2018 refill requests can no longer be processed through BJACH Pharmacy homepage. ALL refill requests must be processed by Tricare Online. Please utilize the instructions below to refill your prescriptions:

1. Go to www.tricareonline.com and click "Log In"
2. Log in with your DS Logon Premium (Level 2), DoD CAC or DFAS myPay credentials. If you do not have DS Logon credentials and would like to, click "Register"
3. Click 'Rx Refill' option on the TOL home page or top navigation bar to request one or more refills
4. Confirm your primary military treatment facility (MTF) or select a different MTF from the drop-down box
5. Select your prescription(s) to refill and choose a Pharmacy Pick-up Location. Submit your refill request

NOTE:
Once submitted, please allow two (2) business days to complete your order.

For additional benefit information please visit www.tricareonline.com

BJACH Pharmacy Team